

Summary

Meeting	Council
Date	20 November 2025
Title	Preliminary Investigation Committee Report to Council
Summary	This report describes the work of the Preliminary Investigation Committee since RCVS Council's last meeting, including by reference to key stage indicators, and provides information about the nature of concerns being considered by the RCVS.
Decisions required	None
Attachments	None
Authors	Chris Murdoch Senior Case Manager c.murdoch@rcvs.org.uk Gemma Crossley Head of Professional Conduct g.crossley@rcvs.org.uk

Classifications

Document	Classification ¹	Rationales ²
Paper	Unclassified	n/a

¹Classifications explained

Unclassified	Papers will be published on the internet and recipients may share them and discuss them freely with anyone. This may include papers marked 'Draft'.
Confidential	Temporarily available only to Council Members, non-Council members of the relevant committee, sub-committee, working party or Board and not for dissemination outside that group unless and until the relevant committee or Council has given approval for public discussion, consultation or publication.
Private	The paper includes personal data which should not be disclosed at any time or for any reason, unless the data subject has agreed otherwise. The Chair may, however, indicate after discussion that there are general issues which can be disclosed, for example in reports to committees and Council.

²Classification rationales

Confidential	1. To allow the Committee or Council to come to a view itself, before presenting to and/or consulting with others 2. To maintain the confidence of another organisation 3. To protect commercially sensitive information 4. To maintain public confidence in and/or uphold the reputation of the veterinary professions and/or the RCVS
Private	5. To protect information which may contain personal data, special category data, and/or criminal offence data, as listed under the General Data Protection Regulation

Preliminary Investigation Committee

Report to Council November 2025

Introduction

1. This report provides information about the activities of the Preliminary Investigation Committee since the last report, and covers the period 22 May to 7 November 2025.
2. Since the last Report to Council there have been 11 Stage Two Preliminary Investigation Committee (S2PIC) meetings (4 June, 18 June, 2 July, 16 July, 6 August, 20 August, 3 September, 17 September, 8 October, 22 October and 5 November).

New cases considered by the S2PIC

3. The total number of new cases considered by the S2PIC at the 11 meetings referred to above is 41. Of the 41 new cases considered:
 - 14 were concluded at first consideration by the Committee.
 - 25 were referred for further investigation, that is, further enquiries, visits and/or preliminary expert reports.
 - 2 cases were referred to the Disciplinary Committee.
4. No cases have been referred to the RCVS Performance, or Health, Protocols in the reporting period.

Ongoing Investigations

5. The S2PIC is currently investigating 36 ongoing cases where the Committee has requested statements, visits or preliminary expert reports (for example).

Health Protocol

6. There are no veterinary surgeons either under assessment or currently on the RCVS Health Protocol.

Performance Protocol

7. There is one veterinary surgeon currently on the RCVS Performance Protocol.

Professional Conduct Department – Enquiries and concerns

8. Before registering a concern with the RCVS, potential complainants must make an Enquiry (either in writing or by telephone), so that Case Managers can consider with the enquirer whether they should raise a formal concern or whether the matter would be more appropriately dealt with through the Veterinary Client Mediation Service.
9. In the period 22 May to 7 November:
 - the number of matters registered as Enquiries was 1601; and,
 - the number of formal Concerns registered in the same period was 380.

10. The table below shows the categories of matters registered as Concerns between 22 May and 7 November 2025. At the last Council meeting the categories in use were discussed. It was noted that “veterinary care” is the most commonly used, and a question was raised as to whether this could be broken down into more specific sub-categories (all the categories relating to chapters of the Supporting Guidance to the Code of Conduct). This change has been implemented.

Concerns registered between 22 May and 7 November 2025

Description of Category	Number of Cases
- Advertising and publicity	2
- Certification	5
- Client confidentiality	3
- Clinical and client records	6
- Clinical governance	0
- Communication and consent	21
- Communication between professional colleagues	6
- Conviction	5
- CPD compliance	0
- Delegation to veterinary nurses	0
- Equine pre-purchase examinations	4
- Euthanasia of animals	18
- Euthanasia of animals – ‘Tuk’s law’	0
- Fair trading requirements	0
- Giving evidence for court	1
- Health case (<i>potential</i>)	3
- Illegal practice (<i>potential</i>)	2
- Microchipping	2
- Miscellaneous	7
- Named veterinary surgeons	1
- Practice information, fees & animal insurance	5
- Performance case (<i>potential</i>)	1
- Recognised veterinary practice	0
- Referrals and second opinions	0
- Registration investigation	0
- Restoration application	1
- Social media and networking forums	5
- Treatment of animals by unqualified persons	2
- Use of samples, images, post-mortems and disposal	2
- Veterinary care	150
- Veterinary care – surgical errors/complications	25

- Veterinary care – unnecessary treatment/diagnostic work	9
- Veterinary care – unfit discharge/post-op complications	13
- Veterinary care – missed or misdiagnosis	34
- Veterinary medicines	20
- Veterinary medicines – application of factors without physical examination	0
- Veterinary medicines – prescribing CDs/antimicrobials without physical examination	0
- Veterinary medicines – ‘under care’ query, other	0
- Veterinary teams and leaders	0
- Whistle-blowing	13
- 24-hour emergency first aid and pain relief	3
- Unassigned	11
Total	380

Data source – Profcon computer system concerns data.

Referral to Disciplinary Committee

11. In the period 22 May 2025 to 7 November 2025, the Committee has referred four cases involving four veterinary surgeons to the Disciplinary Committee (DC).

Referral to Charter Case Committee

12. In the period 22 May 2025 to 7 November 2025, no cases have been referred to the Charter Case Committee (CCC).

Veterinary Investigators

13. The Chief Investigator and Veterinary Investigators have undertaken seven visits since the last report. The first was an announced visit to a veterinary surgeon as the request of PIC to assess compliance with minimum practice standards equivalent to the Core Standards of the RCVS Practice Standards Scheme, clinical records and veterinary medicines. The second was an announced visit to a veterinary surgeon at the request of PIC to view CCTV footage. The third was an unannounced visit with the Veterinary Medicines Directorate (VMD) to a veterinary practice regarding a concern raised by a local authority regarding veterinary certificates and medicines. The fourth was an unannounced visit with the VMD to a wildlife sanctuary to investigate a lay person possibly administering Euthatal. The fifth was an announced visit to a veterinary surgeon at the request of PIC to assess issues relating to the practice meeting Core Standards, the clinical records of clients and the use and storage of Veterinary medicines. The sixth was an announced visit to a veterinary surgeon to view his work diary and the seventh visit was a follow up visit to a veterinary surgeon to check on progress regarding issues highlighted at the first visit on 7 March 2025.

Concerns procedure

14. As Council is aware, the process for the consideration of concerns at Stage One changed at the beginning of October 2022. The median number of weeks in which cases concluded at Stage One can be seen below.

Month in which case concluded	Median number of weeks taken
February 2023	13
March 2023	13.3
April 2023	14.9
May 2023	14.3
June 2023	14.4
July 2023	15
August 2023	15.9
September 2023	13.4
October 2023	12.6
November 2023	18.3
December 2023	11.5
January 2024	16
February 2024	15
March 2024	17.6
April 2024	15
May 2024	12.9
June 2024	19.9
July 2024	11.9
August 2024	15.2
September 2024	13.9
October 2024	12
November 2024	14.4
December 2024	15.9
January 2025	17.4
February 2025	13.4
March 2025	14.3
April 2025	10.1
May 2025	14.7
June 2025	15
July 2025	18.9
August 2025	17.1
September 2025	18
October 2025	14

15. PIC/DC Liaison Committee considered detailed information on the time taken by cases at Stage One at its meeting in November and discussed a new KPI timeframe in light of the data provided and the steps involved in the process. The Liaison Committee concluded that six months was an appropriate timeframe. It also concluded that it would still be helpful to provide median times taken, as this is a good indicator of the most likely duration of matters for those involved in the process.
16. In line with the above KPI, cases that commenced in September and October 2023 have been assessed retrospectively to determine what percentage of them met the six-month KPI. These can be seen below, and we continue to report on this percentage in the future.

17.

Month case started	Cases that met KPI
October 2023	94%
November 2023	87%
December 2023	84%
January 2024	86%
February 2024	93%
March 2024	87%
April 2024	90%
May 2024	85%
June 2024	75%
July 2024	97%
August 2024	91%
September 2024	91%
October 2024	91%
November 2024	94%
December 2024	86%
January 2025	94%
February 2025	79%
March 2025	90%
April 2025	85%

18. The Stage Two KPI is currently for the PIC to reach a decision on simple cases before it within seven months. A case is deemed to be complex where the PIC requests that witness statements and/or expert evidence be obtained. At its meeting in May 2024, PIC/DC Liaison Committee, having undertaken a full review of the Stage Two KPI, concluded that it was not appropriate to have a KPI for complex cases, in view of the specific complexities of each case. Cases are reported in detail to that Committee, which is able to discuss and monitor performance accordingly.
19. In the period 22 May 2025 to 7 November 2025, the PIC reached a decision (to close, refer to the Charter Case Committee, or refer to DC) within the relevant KPI in 15 out of 16 simple cases.
20. 12 complex cases were decided. In accordance with the above, these cases (and the work of the department in general) are reported and discussed in detail at the PIC/DC Liaison Committee meeting.

Illegal practice

21. Since the last Report to Council (which gave information to 21 May 2025), 16 new reports of suspected illegal practice have been received. Of these, nine have been closed after issuing advice/cease and desist letters or referring matters to other relevant agencies; and seven are subject to ongoing enquiries. There is a total of 10 ongoing enquiries.