

ROYAL COLLEGE OF VETERINARY SURGEONS

INQUIRY RE:

NICOLA BURROWS MRCVS

CHARGES

THAT being registered in the Register of Veterinary Surgeons and while in practice at B & W Equine Vets, Pendolyn, Cowbridge, Cardiff CF71 7UP ("the practice") in relation to your horse named Matt Honey Gold and/or Matinee Gold (stable name Honey) ("your horse"), you:

1. In relation to practice records for your horse:
 - (a) On or about 18 November 2017, caused or allowed your horse to be registered with the practice in the name Matinee Gold (she having previously been so registered in the name Honey);
 - (b) Between 1 November 2017 and 30 May 2018, failed to ensure that the practice records created in more than one name for your horse were adequately consolidated and/or cross-referenced;
2. Between 1 November 2017 and 13 March 2018, failed to make entries in the practice's clinical records for your horse in relation to her history of epistaxis (nosebleeds) and/or your investigations into the said epistaxis;
3. On or about 2 January 2018, in a telephone conversation with an employee of NFU Mutual, in relation to taking out an insurance policy for your horse:
 - (a) stated that you had not incurred any vets' fees for any horse or pony other than routine inoculations, teeth rasping or worming (6-30), when in fact you had incurred such fees;
 - (b) stated that your horse was not suffering from any illness, injury or condition, when in fact she had been suffering from epistaxis (6-35);
4. Between 2 January 2018 and 30 May 2018, failed to disclose to NFU Mutual your horse's history, including in relation to (i) epistaxis and/or (ii) a hoof condition and/or hoof surgery

5. On 13 March 2018 in a telephone conversation with an employee of NFU Mutual (6-93 stated that:
 - (i) your horse's epistaxis had first occurred on 6 March 2018; and
 - (ii) your horse had never suffered anything like it (namely epistaxis) before;when in fact your horse had experienced epistaxis since approximately November 2017;
6. On or about 22 March 2018, caused or allowed an administrative employee of the practice to submit information in support of an insurance claim to NFU Mutual which was incorrect, namely that your horse's symptoms of epistaxis had started approximately six days before treatment on 7 March 2018 at the practice's Breadstone hospital, when in fact she had experienced epistaxis since approximately November 2017;
7. On 18 April 2018 in an email to NFU Mutual (6-117), you stated that:
 - (i) your horse's epistaxis had started six days before treatment at the practice's Breadstone hospital; and
 - (ii) your horse had never had any nasal discharge before that epistaxis had begun six days before the said treatment;when your horse had experienced epistaxis since approximately November 2017 and the treatment at the practice's Breadstone hospital had been on 7 March 2017;
8. On 13 June 2018, in a telephone conversation with an employee of NFU Mutual (6-124/125), stated that your horse's epistaxis symptoms had started six weeks before treatment on 7 March 2018 at the practice's Breadstone hospital when in fact they had started before then;
9. On 14 June 2018, in a telephone conversation with an employee of NFU Mutual (6-132/133), stated that your horse's symptoms of epistaxis had started approximately six weeks before treatment on 7 March 2018 at the practice's Breadstone hospital when in fact they had started before then;
10. In or around June 2018, asked veterinary surgeon KD to provide incorrect and/or dishonest information in relation to the date of an endoscopy that had been given to your horse in or around November or December 2017;
11. In relation to 1 to 10 above (whether individually or in any combination) your conduct was dishonest;

AND THAT in relation to the matters set out above, whether individually or in any combination, you are guilty of disgraceful conduct in a professional respect.